

TERRENI

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April 30, 2013

The Honorable Jocelyn G. Boyd
Chief Clerk and Administrator
Public Service Commission of South Carolina
101 Executive Center Drive
Columbia, South Carolina 29201

RE: Application of Tega Cay Water Service, Inc. for Adjustment of Rates and Charges and Modifications of Certain Terms and Conditions for the Provision of Water and Sewer Service; Docket No. 2012-177-WS.

Dear Ms. Boyd:

I am writing on behalf of Tega Cay Water Service, Inc. ("TCWS") to inform the Commission of a Sanitary Sewer Overflow ("SSO") that occurred between midnight on April 28 until 9:00 a.m. on April 29, 2013.

The SSO occurred as a result of high influent flows following a 3.5 inch rain event. Approximately 100,000 gallons of partially treated wastewater overflowed from the ultraviolet disinfection unit at the end of the treatment process at its treatment Plant #2 in the Tega Cay subdivision. The wastewater flowed into an adjacent storm drain that empties into the cove. TCWS issued a "No Swimming" advisory for the cove of Lake Wylie that is bordered by Marquesas Avenue and Palmyra Drive.. The *No Swimming* advisory will remain in place until DHEC determines its repeal is appropriate. TCWS sent a telephonic message to its customers conveying this information yesterday (the call report is attached).

The overflow ceased at 9:00 a.m.; the South Carolina Department of Environment and Health Control ("DHEC") and the City of Tega Cay have been notified, and cleanup activities are under way at Plant #2. Bacteria samples are being collected today and will be collected daily until the sample results indicate the bacteria levels are normal in the cove. Because a significant rainfall like the one which occurred last night can overwhelm its treatment plant, TCWS continues to implement ongoing testing of the system pursuant to the Corrective Action Plan in order to identify sources of inflow and correct them. TCWS will inform the Commission if any changes are made to the Corrective Action Plan as the result of this incident.

The Honorable Jocelyn G. Boyd
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TCWS regrets any inconvenience caused by this incident to its customers; the company's goal remains the elimination of SSOs altogether. Please do not hesitate to let me know if the Commission should desire additional information regarding this event.

With best wishes, I am,

Sincerely yours,



Charles L.A. Terrent

c: Ms. Lisa Sparrow
Parties of record
John M.S. Hoefer, Esquire
Scott Elliott, Esquire

VOICE REACH REPORT

April 29, 2013

3	BUSY
520	DISCONNECTED (Picked up the call but hung up before the entire message was delivered)
20	FAILED
890	MESSAGE (A message was left either on VM or an answering machine)
244	NO ANSWER
1677	TOTAL CALLS